

COURIER FRAUD SPOT THE SIGNS

Courier Fraud is where a criminal impersonates a trusted official, such as a police officer or bank employee. The victim is told there is an issue with their bank account, or they need to assist an investigation. The criminals use the implied authority to manipulate the victim into giving a courier money or high value goods, such as jewellery. Criminals often target the elderly.



Have you been asked to wait at the address?



Have you been asked to collect a package?



Are they travelling to a high value goods store?



Are they on the phone or is their line open?

THINGS YOU COULD ASK:

Did you book this taxi?

Has someone asked you to travel to this destination?

Did someone claim to be from the police or your bank?

Has someone told you your money is at risk?

Has someone asked you to be part of an investigation?

Has someone asked you to lie?

If you are suspicious, or any if the questions were answered "yes":

Tell the customer this could be a crime in progress. Call 999.

Encourage the customer to wait to speak with an officer.