

Cornerstone - Risk Register

Licensing Act 2003

Objective	Risk	Controls	Residual Risk
Objective 1 - The Prevention of Crime and Disorder	Disorderly behaviour; underage sales; excessive drinking; overcrowding; failure to monitor customer behaviour; Dispersal of customers	* CCTV inside the premises - recordings to be kept 28 days, available to police on request * Incident/refusal logs * Manage max capacity * Discourage vertical drinking - Table service available. No drinking outside. * Staff Training - recognising and reporting prospect of disorder * Monitor customers leaving the premises. Display notice reminding customers to be considerate of neighbours when leaving * Maintain ongoing liaison with police, local authority and neighbouring premises where appropriate * DPS management and control at all times	LOW
Objective	Risk	Controls	Residual Risk
Objective 2 - Public Safety	Overcrowding; Exits & Entrances blocked; Adequate lighting; Staff trained in Fire Safety, Evacuation and Emergency procedures - ie. Sudden illness on the premises; Appropriate First Aid equipment; Intoxication of customers	* Maximum occupancy limits set * All accessways kept clear and unobstructed * Emergency Exits signs clearly displayed * Basic First Aid training for Staff - First Aid Kit on site * Incident/ Accident Logs recorded * Monitoring of alcohol consumption and behaviour of customers	MED-LOW

Objective	Risk	Controls	Residual Risk
Objective 3 The Prevention of Public Nuisance	Dealing with noise: Loud music; Customers making a noise outside, primarily on departure; Undue noise from deliveries and collection of waste; Cigarette smokers; Anti-social behaviour	* No live music. Recorded background music only when premises are open. DPS in control of volume at all times - volume set to allow conversation at tables. * Customer noise on departure (See above control in Objective No. 1) * Deliveries: (mostly local suppliers) delivered at pre agreed times, dealt with promptly. * Waste Collection: Food and Dry waste will be seperated. Heavy Duty bags for food waste and placed in sealed containers. Recycling items (glass) will be kept inside the premises until time of collection. Beer containers being returned will remain inside until point of collection. *DPS will ensure delivery/waste area will be clear of litter.	MED-LOW
Objective	Risk	Controls	Residual Risk
Objective 4 - The Protection of Children from harm	Underage sale of alcohol; inadequate age verification; children being left unsupervised; inappropriate entertainment; Safeguarding	* Challenge 21 policy in place *Staff trained to recognise any individual who appears to be under 18 - DPS will have final say *Children accompanied by adults at all times - no unsupervised minors (under 18) * No inappropriate entertainment will take place * No gaming machines/amusement only machines will be on the premises * DPS and staff will be aware of the Ask Angela scheme and no adult will be allowed to purchase alcohol for anyone who appears to be under 18- unless age verification document provided	LOW
Other Representations	Comments	Response	Residual Risk

To address some of the concerns / objections raised - some of which fall outside of the remit of the overall Four Licensing objectives	Drink Driving	* Controlled by other legislation	N/a
	Taxis (Pick up / Drop off)	* See The prevention of Crime and Disorder Objective 1 controls - "Monitor customers leaving the premises. Display notice reminding customers to be considerate of neighbours when leaving".	LOW-MED
	Smoking	* Customers will be asked not to smoke outside the premises. The business is not able to offer a designated outside smoking area and Customers will not be allowed to exit the building taking drinks outside	LOW - MED
	Undue Noise	* See The Prevention of Public Nuisance Objective 3 Controls section	MED-LOW
	Traffic Control / Congestion	* Covered by other legislation - not a licensing matter	N/a
	Concerns about the Density of premises serving alcohol	* Concern about the density of Licensed premises, deemed to be too many, can not be considered under the Licensing Act 2003	N/a
	Proposed operating hours	* The operating hours allowing alcohol to be served are from 11.00 hours until 22.30 hours - which is well under the industry norm. Likewise, premises that close at 23.00 hours is under industry norm. 23.00 hours is the start of night time hours. *From 8.00hours to 11.00 hours the premises will be open to serve Teas Coffee and Food -no alcohol served during those hours	LOW
	Invasive CCTV coverage	* CCTV coverage will be inside the premises only and its purpose is for the safety of customers and staff inside the premises	LOW