

Role:

Our ASB Group members will play a crucial role in how we understand and respond to reports of anti-social behaviour across the district. Members will review completed ASB cases and summaries, offering an independent and fresh perspective on how we have managed each case from start to finish in line with the Landlord ASB Policy.

By taking part, you will help ensure our approach is fair and focused on the needs of our tenants. Your feedback is incredibly valuable, it helps us improve the clarity of our communication, strengthen our decision making and identify opportunities to enhance the service we provide.

Your involvement will make a meaningful difference to residents experiencing ASB and will help us continue to deliver a service that is transparent and responsive to the community.

What you will be doing:

- Examine the tenant journey- Response times, did we maintain contact with the victims? Was there a successful resolution?
- Look at the reporting stage. Suggest ways to make this easier. 'Report it -to Sort it'
- Examine case studies, look at the process from start to finish. Were the Policies and Procedures followed?
- Suggest ways to help shape the service to fit the needs of tenants.
- Give an overview to ASB team on findings.

What we are looking for:

- Basic IT skills, including communication via email.
- The ability to read and review documents.
- The ability to conduct research.
- The ability to remain neutral and unbiased.

- The ability to feedback to us on your views and any suggested changes.

What's in it for you:

- Develop your skills and confidence.
- Increase expertise and experience on your CV.
- Help us improve and deliver excellent services.
- Help us to ensure we are communicating effectively when it comes to ASB reports.

Our Commitment to you:

- Training to enable understanding of ASB and the process once it has been reported.
- On-going support from Stroud District Council colleagues.
- Travel expenses, in line with our Expenses Policy.

Level of commitment:

- Able dedicate up-to 2 hours quarterly to attend meetings.
- During induction and training time commitment is likely to be more.

Completing the application form

If you need any help in completing this form, or require it in any other format, please contact the resident.involvement@stroud.gov.uk

Your Details

Full Name	
Address Postcode	
Telephone Number	
Email Address	

Please tick the boxes below to say in which areas you have knowledge and experience that you could bring to the ASB Working Group. We do not expect you to tick 'Yes' to all questions below. Induction and training will be provided.

Your knowledge and experiences	Yes	No	Not sure or some
Are you a Stroud District Council tenant or leaseholder?			
I want to act on behalf of tenants and leaseholders to improve services			
Have you experienced ASB?			
Are you interested in learning about how ASB is investigated?			
I have worked on a committee or board			

I have worked as a volunteer			
I want to work as part of a team and contribute to group discussions			
I am able to understand documents and give my views on them			
I am prepared to listen to other points of view			

Ability to commit to the work of the Panel

Commitments needed	Yes	No	Not sure
I can commit the time needed for the ASB Working Group			
I am willing to participate in training sessions			
Available to attend the ASB Working Group meetings			

Details of employment and voluntary work

Please give us brief details of your current and past employment, or any other experiences which you could bring to the Group

Please explain why you would like to join the ASB Working Group and why you would be a good member.

Do you have any other skills and experience that you would like to tell us about, including any qualifications or training?