Tenant Oversight Panel

STROUD DISTRICT COUNCIL

Role:

Members of the Tenant Oversight Panel will review all findings from groups such as Tenant Scrutiny, ASB Working Group and Mystery Shopping. The group will challenge recommendations and make sure our performance and satisfaction levels are of a high standard. Members will draft a quarterly report to be presented to the Housing Oversight Board meeting.

What does this involve?

- Monthly meetings.
- Working with other members to make recommendations on the housing service.
- Reviewing documentation from other groups' findings such as Scrutiny, Mystery Shopping and ASB Working Group.
- Forming a report for the Housing Oversight Board.
- Attending the Housing Oversight Board meetings to voice the findings of other groups.
- Sitting on the Housing Oversight Board.

How much commitment is needed?

- Able to dedicate approximately 2 hours per month.
- Able to dedicate approximately 1 hour 30 minutes on a weekday afternoon quarterly for the Housing Oversight Board meetings.

What we are looking for:

- A desire to act on behalf of all residents to improve services for everyone who lives in an SDC property.
- A desire to work as part of a team and contribute to group discussions.
- Help us improve and deliver excellent services.

To contact us, please email
resident.involvement@stroud.gov.uk

- The ability to understand (willingness to learn) performance data and be able to write/ contribute to a report.
- Have a good level of English skills, including spelling and punctuation.
- The ability to read and review documents.
- Commit to the time needed for meetings and Housing Oversight Board meetings.
- Willingness to undertake induction.
- Access to the internet.
- Communication via email.

What's in it for you:

- Helping us to improve the Housing Service for all residents.
- Gaining a good understanding of Social Housing, locally and nationally.
- Develop your skills.
- Gain knowledge through training.
- Knowing you are a key part in influencing and shaping better housing services for SDC.

Our commitment to you:

- Ongoing support from SDC colleagues.
- Provide training.
- Provide 'out of pocket' expenses.
- Provide help with transport.
- Rewards and Renumeration (in development).

Completing the application form

If you need any help in completing this form, or require it in any other format, please contact resident.involvement@stroud.gov.uk

Your Details

Full Name	
Address Postcode	
Telephone Number	
Email Address	

Please tick the boxes below to say in which areas you have knowledge and experience that you could bring to Tenant Scrutiny. We do not expect you to tick 'Yes' to all questions below. Induction and training will be provided.

Your knowledge and experiences	Yes	No	Not sure or some
Are you a Stroud District Council tenant or leaseholder?			
I want to act on behalf of tenants and leaseholders to improve services			
I have worked on a committee or board			
I have worked as a volunteer			
I want to work as part of a team and contribute to group discussions			

I am able to understand documents and give my views on them			
I am prepared to listen to other points of view			

Ability to commit to the work of the Panel

Commitments needed	Yes	No	Not sure
I can commit the time needed to make Tenant Oversight Panel a success			
I am willing to participate in training sessions			
Available to attend the Tenant Oversight Panel meetings			

Details of employment and voluntary work

Please give us brief details of your current and past employment, or any other experiences which you could bring to the Tenant Oversight Panel

Please explain why you would like to join Tenant Oversight Panel and why you would be a good member.

Do you have any other skills and experience that you would like to tell us about, including any qualifications or training?