

ANNUAL GOVERNANCE STATEMENT 2017/18 – Council Wide Assurance Map

Customer Services Assurance Statement – Summary

Leader of the Council	Doina Cornell
Chief Executive	David Hagg
Director: Customer Services	Joanne Jordan

Key

Fully compliant	
Partially compliant	
Not compliant	

CIPFA Seven Core Governance Principles	Community Services including Public Spaces/ Public Spaces	Revs and Bens	Customer Service Centre	Housing Advice and Homelessness	The Pulse	Museum	Subscription Rooms
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A. Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.							
B. My service area operates in a way that ensures openness and comprehensive stakeholder engagement.							
C. My service area defines outcomes in terms of sustainable economic, social and environmental benefits.							
D. My service area determines the interventions necessary to optimise the achievement of intended outcomes.							
E. My service area continually develops its capacity including the capability of its leadership and the individuals within it.							
F. My service area manages risk and performance through robust internal control, strong public financial management, and managing data appropriately.							
G. My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.							

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Tenant and Corporate Services Assurance Statement – Summary

Leader of the Council	Doina Cornell
Chief Executive	David Hagg
Director: Tenant and Corporate Services	Allison Richards

Key

Fully compliant	
Partially compliant	
Not compliant	

CIPFA Seven Core Governance Principles	HR	Elections	Property Services	Legal Services	Contract Services	Housing Services	Business Service Planning	IT/ICT Infrastructure and Security
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G. My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.								

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Development Services Assurance Statement – Summary

Leader of the Council	Doina Cornell
Chief Executive	David Hagg
Director: Development Services	Barry Wyatt

Key

Fully compliant	
Partially compliant	
Not compliant	

CIPFA Seven Core Governance Principles	Health and Wellbeing	Building Control	Planning	Planning Strategy
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B. My service area operates in a way that ensures openness and comprehensive stakeholder engagement.				
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G. My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.				

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Finance / Section 151 Officer Service Assurance Statement – Summary

Leader of the Council	Doina Cornell
Chief Executive	David Hagg
Finance / Section 151 Officer	David Stanley

Key

Fully compliant	
Partial compliant	
Not compliant	

CIPFA Seven Core Governance Principles	Finance / Section 151
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A. Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.	
B. My service area operates in a way that ensures openness and comprehensive stakeholder engagement.	
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D. My service area determines the interventions necessary to optimise the achievement of intended outcomes.	
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Canal Project Services Assurance Statement – Summary

Leader of the Council	Doina Cornell
Chief Executive	David Hagg
Canal Project Manager	Dave Marshall

Key

Fully compliant	
Partial compliant	
Not compliant	

<h3>CIPFA Seven Core Governance Principles</h3>	Canal Project
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A. Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.	
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D. My service area determines the interventions necessary to optimise the achievement of intended outcomes.	
E. My service area continually develops its capacity including the capability of its leadership and the individuals within it.	
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Adherence to governance principles are monitored by Directors / Managers