

Table 1: Households by Local Authority Quarter 4 and 2020/21

	Quarter 4	2020/21
Cheltenham Borough	146	416
Cotswold District	56	205
Forest of Dean District	177	631
Gloucester City Council	348	901
South Gloucestershire	305	881
Stroud District Council	193	577
Tewkesbury Borough	80	304
Unknown	280	1089
<b>Total</b>	<b>1585</b>	<b>5004</b>

Table 2: Vulnerability by borough. Listed according to referrals.

	Cheltenham Borough Council	Cotswold District council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Number of referrals	504	251	826	1213	1104	783	389	5070
% health conditions	55%	47%	51%	44%	52%	45%	54%	50%
% over 65	20%	30%	27%	21%	25%	19%	32%	25%
% receiving benefits	25%	23%	27%	23%	39%	30%	28%	28%
% with child	32%	21%	26%	27%	29%	33%	24%	27%

Table 3: Main health conditions per referral 2020/21

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Arthritis	24	20	45	57	64	54	33	297
Autoimmune And Immunodeficiency Diseases	3	0	2	3	9	3	3	23
Cancer	7	6	20	22	10	22	10	97
Cardiovascular Disease	10	10	27	30	58	19	9	163
Copd	3	10	14	16	23	10	9	85
Dementia	4	1	14	7	5	5	2	38
Diabetes	23	4	36	75	55	30	34	257
Limited Mobility	29	5	49	42	66	35	20	246
Moderate To Severe Mental Illness	60	4	60	86	56	65	22	353
Neurobiological And Related Diseases	12	6	12	15	9	13	12	79
Other	46	21	69	73	89	47	32	377
Respiratory Disease (other)	18	11	18	14	17	9	7	94
Severe Asthma	11	6	25	41	38	12	4	137
Severe Learning Disabilities	5	2	4	7	0	10	7	35
Substance Misusers	1	0	0	2	8	0	0	11
<b>Total</b>	<b>256</b>	<b>106</b>	<b>395</b>	<b>490</b>	<b>507</b>	<b>334</b>	<b>204</b>	<b>2292</b>

Table 4: Referral souce by Local Authority

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Local Authority	10	17	20	37	36	24	9	153
Google / Websearch	67	51	84	111	72	100	61	546
Partner referral	102	10	85	114	27	71	30	439
CCP Triage	23	0	8	25	0	0	17	73
W&W Marketing	2	2	7	3	9	3	10	36
Other organisation	36	18	138	129	272	165	26	784
Word of Mouth	19	11	12	56	19	25	7	149
Previous contact	34	20	69	74	79	62	30	368
Warm & Well Flyer	0	0	2	2	1	1	0	6
Installer	36	20	124	252	168	57	46	703
Social Media	2	0	0	0	2	1	0	5
Other/Not specified	173	102	277	410	419	274	153	1808
<b>Total</b>	<b>504</b>	<b>251</b>	<b>826</b>	<b>1213</b>	<b>1104</b>	<b>783</b>	<b>389</b>	<b>5070</b>

Table 5: Measures installed by local authority.

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Quarter 4</b>								
CWI	1	3	1	0	1	1	0	7
LI	3	1	0	0	2	2	1	9
Gas Boiler	1	2	2	2	1	2	2	12
Park Home insulation	0	1	3	18	3	5	0	30
Oil/ LPG Boiler	0	1	2	0	1	0	1	5
Solid Wall Insulation	0	0	0	1	0	0	0	1
Other insulation	0	0	0	1	0	0	0	1
Minor works	2	0	0	1	1	1	1	6
ESH	0	0	0	6	0	0	0	6
<b>Total</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>29</b>	<b>9</b>	<b>11</b>	<b>5</b>	<b>77</b>
<b>2020/21</b>								
CWI	4	4	12	10	27	5	6	68
LI	7	4	10	16	20	6	15	78
Gas Boiler	5	4	9	19	11	12	7	67
Park Home insulation	10	7	19	35	3	22	1	97
Oil/ LPG Boiler	0	2	6	1	3	0	2	14
Solid Wall Insulation	0	1	3	4	1	1	0	10
Other insulation	0	1	0	4	0	2	0	7
Minor works	2	2	2	6	4	2	1	19
ESH	0	0	0	10	0	0	1	11
<b>Total</b>	<b>28</b>	<b>25</b>	<b>61</b>	<b>105</b>	<b>69</b>	<b>50</b>	<b>33</b>	<b>371</b>

Table 6: WHF First Time Central Heating installs by LA

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Quarter 4</b>								
Gas Central Heating	4	2	9	9	0	6	3	33
ASHP Central Heating	0	0	2	0	0	1	0	3
LPG Central Heating	0	0	0	2	2	0	0	4
<b>Total</b>	<b>4</b>	<b>2</b>	<b>11</b>	<b>11</b>	<b>2</b>	<b>7</b>	<b>3</b>	<b>40</b>
<b>2020/21</b>								
Gas Central Heating	58	12	30	53	28	20	23	224
ASHP Central Heating	0	5	15	0	2	2	3	27
LPG Central Heating	0	0	4	11	3	0	3	21
<b>Total</b>	<b>58</b>	<b>17</b>	<b>49</b>	<b>64</b>	<b>33</b>	<b>22</b>	<b>29</b>	<b>272</b>

Table 7: Funding by LA as recorded on CRM with Invoiced/Completed date in period

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Quarter 4</b>								
ECO	£14,730	£11,506	£11,373	£17,676	£7,562	£13,139	£20,277	£96,264
WHF	£9,250	£2,625	£34,700	£31,806	£20,500	£9,250	£18,918	£127,049
Glos CCG	£4,078	£3,147	£5,745	£4,092		£2,613	£7,288	£31,466
SG-Health					£4,504			
LAD				£80,500	£22,392	£30,000		£132,892
Other funding		£7,500	£15,000	£24,200		£7,500		£54,200
<b>Total</b>	<b>£28,058</b>	<b>£24,778</b>	<b>£66,818</b>	<b>£158,274</b>	<b>£54,958</b>	<b>£62,501</b>	<b>£46,482</b>	<b>£441,871</b>
<b>2020/21</b>								
ECO	£144,630	£67,003	£222,604	£128,966	£116,554	£77,447	£100,012	£857,217
WHF	£134,750	£45,010	£150,073	£127,530	£89,615	£45,200	£71,906	£664,084
Glos CCG	£13,775	£13,986	£22,831	£19,605		£13,465	£13,075	£96,737
SG-Health					£8,129			
LAD	£7,896		£30,000	£80,500	£22,392	£80,500		£221,288
Other funding	£79,872	£37,788	£97,578	£102,471	£25,260	£86,630	£7,578	£437,176
<b>Total</b>	<b>£380,924</b>	<b>£163,787</b>	<b>£523,085</b>	<b>£459,073</b>	<b>£261,950</b>	<b>£303,242</b>	<b>£192,572</b>	<b>£2.3 M</b>

Table 8: Annual carbon savings tonnes CO2 by measure and LA

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Quarter 4</b>								
CWI	0.62	1.87	0.62	0.00	0.62	0.62	0.00	4.37
LI	0.63	0.21	0.00	0.00	0.42	0.42	0.21	1.89
Gas Boiler	0.85	1.70	1.70	1.70	0.85	1.70	1.70	10.20
Park Home Insulation	0.00	0.70	2.10	12.60	2.10	3.50	0.00	21.00
Oil/ LPG Boiler	0.00	1.14	2.28	0.00	1.14	0.00	1.14	5.70
Solid Wall Insulation	0.00	0.00	0.00	1.04	0.00	0.00	0.00	1.04
Gas FTCH	11.18	34.89	7.27	9.17	7.27	6.72	76.50	53.12
LPG FTCH	0.00	0.00	7.11	0.00	5.72	0.00	0.00	12.83
ASHP FTCH	0.00	0.00	0.00	5.54	0.00	0.00	2.77	0.00
<b>Total</b>	<b>13.28</b>	<b>40.51</b>	<b>21.08</b>	<b>30.05</b>	<b>18.12</b>	<b>12.96</b>	<b>82.32</b>	<b>110.14</b>
<b>2020/21</b>								
CWI	2.5	2.5	7.5	6.2	16.8	3.1	3.7	42.4
LI	1.5	0.8	2.1	3.4	4.2	1.3	3.1	16.3
Gas Boiler	4.3	3.4	7.7	16.2	9.4	10.2	6.0	57.0
Park Home Insulation	7.0	4.9	13.3	24.5	2.1	15.4	0.7	67.9
Oil/ LPG Boiler	0.0	2.3	6.8	1.1	3.4	0.0	2.3	16.0
Solid Wall Insulation	0.0	1.0	3.1	4.2	1.0	1.0	0.0	10.4
Gas FTCH	190.6	65.6	56.1	95.1	71.8	35.4	117.3	532.0
LPG FTCH	0.0	0.0	166.8	159.7	127.5	0.0	159.7	613.7
ASHP	0.0	86.4	230.5	5.5	0.0	6.6	13.2	333.9
<b>Total</b>	<b>205.8</b>	<b>167.0</b>	<b>493.9</b>	<b>315.9</b>	<b>236.3</b>	<b>73.0</b>	<b>306.0</b>	<b>1689.6</b>

Table 9: Lifetime Carbon Savings by tonne CO2 by measure and LA

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Quarter 4</b>								
CWI	26.2	78.6	26.2	0.0	26.2	26.2	0.0	183.4
LI	26.4	8.8	0.0	0.0	17.6	17.6	8.8	79.2
Gas Boiler	10.2	20.5	20.5	20.5	10.2	20.5	20.5	122.9
Park Home Insulation	0.0	21.0	63.0	378.0	63.0	105.0	0.0	630.0
Oil/ LPG Boiler	0.0	13.6	27.2	0.0	13.6	0.0	13.6	68.0
Solid Wall Insulation	0.0	0.0	0.0	37.5	0.0	0.0	0.0	37.5
Gas FTCH	223.9	0.0	698.5	145.6	183.4	145.6	134.5	1531.4
LPG FTCH	0.0	0.0	142.1	0.0	114.4	0.0	0.0	256.5
ASHP FTCH	0.0	0.0	0.0	110.8	0.0	0.0	55.4	166.2
<b>Total</b>	<b>286.7</b>	<b>142.5</b>	<b>977.4</b>	<b>692.3</b>	<b>428.5</b>	<b>314.9</b>	<b>232.8</b>	<b>3075.1</b>
<b>2020/21</b>								
CWI	104.8	104.8	314.4	262.0	707.4	131.0	157.2	1781.6
LI	61.6	35.2	88.0	140.8	176.0	52.8	132.0	686.4
Gas Boiler	51.2	41.0	92.2	194.6	112.6	122.9	71.7	686.1
Park Home Insulation	210.0	147.0	399.0	735.0	63.0	462.0	21.0	2037.0
Oil/ LPG Boiler	0.0	27.2	81.6	13.6	40.8	0.0	27.2	190.4
Solid Wall Insulation	0.0	37.5	112.5	150.0	37.5	37.5	0.0	375.0
Gas FTCH	3815.7	615.4	1676.1	1864.7	1475.2	719.9	951.7	11118.7
LPG FTCH	0.0	0.0	301.8	60.6	120.5	0.0	159.7	642.6
ASHP	0.0	273.1	666.2	110.8	0.0	131.0	263.0	1444.1
<b>Total</b>	<b>4243.3</b>	<b>1281.1</b>	<b>3731.8</b>	<b>3532.1</b>	<b>2733.0</b>	<b>1657.1</b>	<b>1783.5</b>	<b>18961.8</b>



Table 9: Warm Homes Fund breakdown of FTCH installs and pipeline in Private and Social Housing by LA

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<b>Private</b>								
Allocated	13	15	33	31	11	12	13	128
Instilled	87	41	82	150	61	69	54	544
<b>Total</b>	<b>100</b>	<b>56</b>	<b>115</b>	<b>181</b>	<b>72</b>	<b>81</b>	<b>67</b>	<b>672</b>
<b>Social</b>								
Allocated	4				30			34
Installed	23	77			43	7		150
<b>Total</b>	<b>27</b>	<b>77</b>			<b>73</b>	<b>7</b>		<b>184</b>

Table 10: Home visits completed broken down by Local Authority 2020/21

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
	115	22	55	109	56	51	42	450
Health conditions	31%	55%	80%	52%	82%	73%	76%	64%
Over 65	27%	45%	49%	20%	55%	41%	50%	41%
Receiving benefits	9%	32%	29%	34%	38%	45%	31%	31%
With child	14%	18%	9%	9%	9%	10%	17%	12%
Not recorded	41%	23%	4%	15%	0%	14%	7%	15%
<b>Total Savings</b>	<b>£6,199</b>	<b>£8,360</b>	<b>£8,888</b>	<b>£25,084</b>	<b>£8,310</b>	<b>£4,506</b>	<b>£19,557</b>	<b>£80,904</b>

Table 11: Park home installs by LA

	Cheltenham Borough Council	Cotswold District council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Install Completed	10	7	19	30	2	22	0	90
Application Form Received	2	2	1	0	2	1	2	10
Referral Made	5	2	5	17	6	4	2	41
<b>Total</b>	<b>17</b>	<b>11</b>	<b>25</b>	<b>47</b>	<b>10</b>	<b>27</b>	<b>4</b>	<b>141</b>

Table 12: Flexible eligibility declarations insalss by LA 2020/21

	Cheltenham Borough Council	Cotswold District council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Low Income/	11	5	31	26	37	13	25	148
Low Income/	7	7	25	36	14	13	9	111
IMD	54	2	3	62	51	5	8	185
<b>Total</b>	<b>72</b>	<b>14</b>	<b>59</b>	<b>124</b>	<b>102</b>	<b>31</b>	<b>42</b>	<b>444</b>

Table 13: Fuel vouchers issued by LA

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Vouchers issued to end Q3	38	3	155	109	150	159	28	642
Vouchers issued Q4	80	11	93	197	134	101	15	631
<b>Total</b>	<b>118</b>	<b>14</b>	<b>248</b>	<b>306</b>	<b>284</b>	<b>260</b>	<b>43</b>	<b>1273</b>

Referrals continue to be high from Stroud District Foodbank. North and West Gloucestershire Citizens Advice made a high number of referrals due to their FV programme no longer running.