

# PERSON SPECIFICATION

November 2017

Designation: Principal Environmental Health Officer

Grade: Stroud 6

Responsible to: Commercial Services Manager

Service Area: Environmental Health

Post Number: EVH 1306

### **ESSENTIAL CRITERIA**

### **QUALIFICATIONS**

Qualified Environmental Health practitioner - EHRB Certificate of Registration.

#### **EXPERIENCE**

Post-EHRB practice within the Environmental Health field in local government or industry.

The interpretation and application of legislation and complex technical information.

## **SKILLS & KNOWLEDGE**

A good working knowledge of legislation and best practice relating to Food Safety and Health and Safety legislation.

Excellent communication skills in all media.

Independent, reasoned decision-making ability.

Proficient in the use of IT including competency at using MS Word and Excel.

### **PERSONAL ATTRIBUTES**

Committed to providing excellent customer service.

Ability to relate to and understand business proprietors, members of the public, councillors and other agencies.

#### **OTHER**

Committed to working for an employer that values diversity and equality of opportunity.

Willingness to undertake relevant training.

Full UK driver's licence



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### **DESIRABLE CRITERIA**

### **EXPERIENCE**

Solid experience of food safety and health and safety enforcement in a similar position within a local authority.

Experience of port health work.

Experience of serving statutory enforcement notices, preparing a prosecution file and taking cases to court.

Leading small, technical teams.

#### **SKILLS & KNOWLEDGE**

Proficiency in using the IDOX/Uniform computer system.

Proficiency in the use of Microsoft Office software, including MS Word and MS Excel.

#### **CORE COMPETENCIES**

#### 1. Effective Communication

You will be able to communicate clearly and effectively with a diverse range of people. You can vary your communication dependant to your customer, using effective listening along with the ability to persuade and influence where appropriate.

#### 2. Customer Service

You are able to deliver the highest quality of service to our customers, both internal and external. You will strive to deliver a consistently high quality service, with commitment and understanding and meeting customer needs in line with policies.

## 3. Working Together

You will be able to work co-operatively with colleagues and partners to achieve results and to develop good working relationships. You will be able to focus on the development of yourself and colleagues in order to enhance performance, motivation and ability to change.

# 4. Innovating

You will be able to seek better, more effective ways of delivering services.

#### 5. Accepting Change

You will be able to adapt to new work challenges and situations, adopting a positive attitude to change.



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6. Supporting the delivery of SDC priorities.

You will be able to demonstrate an understanding of and commitment to the Council and its Services. You will be able to demonstrate how your work supports and meets the needs of the service.