

Designation:	Trainee Swimming Teacher (casual)
Grade:	Stroud 1
Responsible to:	Duty manager
Service Area:	The Pulse, Dursley
Post Number:	

ESSENTIAL CRITERIA

QUALIFICATIONS

None

EXPERIENCE

None

SKILLS & KNOWLEDGE

Excellent verbal communication
The ability to swim (200 metres)
IT literate
Interested in a career within the leisure industry

PERSONAL ATTRIBUTES

Committed to providing good customer service
Working as part of a team
Committed to attending further training in order to improve own performance
Ability to follow instruction

OTHER

- Committed to working for an employer that values diversity and equality of opportunity
- Must be able to attend meetings and staff training on the 1st Saturday of each month at 6am when required.
- Must be committed to completing the training and delivering lessons once qualified for at least 2 years.

DESIRABLE CRITERIA

QUALIFICATIONS

National Pool Lifeguard
Leisure related qualification

EXPERIENCE

None

SKILLS & KNOWLEDGE

Good swimmer
Knowledge of the Swim England learn to swim stage criteria (1-7)

CORE COMPETENCIES

1. **Effective Communication**

You will be able to communicate clearly and effectively with a diverse range of people.

You can vary your communication dependant to your customer, using effective listening with the ability to persuade and influence where appropriate.

2. **Customer Service**

You are able to deliver the highest quality of service to our customers, both internal and external.

You will strive to deliver a consistently high quality service, with commitment o understanding and meeting their needs, inline with policies.

3. **Working Together**

You will be able to work co-operatively with colleagues and partners to achieve results and develop good working relationships.

You will be able to focus on the development of yourself and colleagues in order to enhance performance, motivation and ability to change.

4. **Innovating**

You will be able to seek better, more effective ways of delivering services.

5. **Accepting Change**

You will be able to adapt to new work challenges and situations, adopting a positive attitude to change.

6. **Supporting the delivery of SDC priorities**

You will be able to demonstrate an understanding of and commitment to the Council and its Services.

You will be able to demonstrate how your work supports and meets the needs of the service.