

Housing Online – Logging in

This guide specifically relates to logging in to your Housing Online account.

1. Access Housing Online

Open the Housing Online website on either your mobile/tablet/pc

Welcome to Stroud District Council Housing Online

Please read the following before creating an account

Housing Online allows you to carry out housing related tasks 24 hours a day, 7 days a week. You can view your rent account, report repairs, view details about your tenancy, and maintain your contact details.

If you already have an account, please enter your email address (which is your username) and your password and click on the login button below.

If this is your first time accessing Stroud District Council Housing Online, click one of the options below to create an account.

- Select Option 1 if you are a current or former tenant. You will need to register for an account with your rent or tenancy reference.

IMPORTANT: Do not continue with your registration if you are unsure of your reference number. You will need this to link your account to your tenancy. Please contact us on 01453 766321 or see our FAQ page.

- Select Option 2 if you are a new tenant of Stroud District Council registering for Housing Online at Sign Up

[Click here to access User Guides](#)

Login to your account

Email Address

Forgot username?

Password

 Show

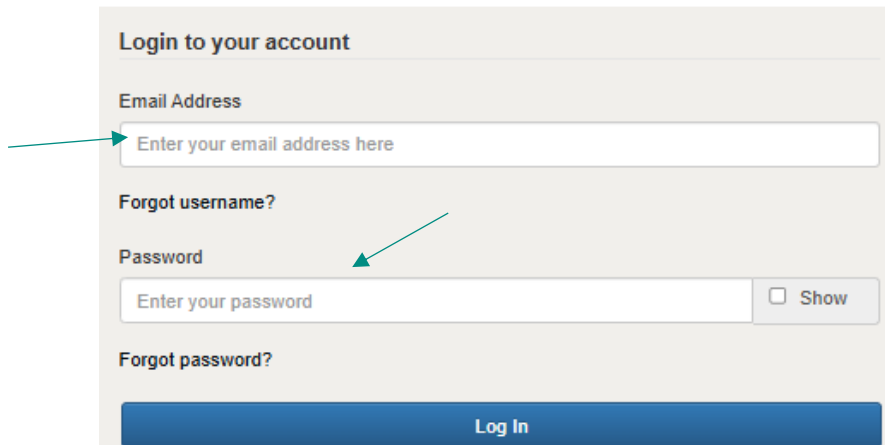
Forgot password?

Log In

Option 1: Create an account (for current or former SDC tenants)

Option 2: Create an account (for new SDC tenants)

1.1 Login to your account



Login to your account

Email Address
Enter your email address here

Forgot username?

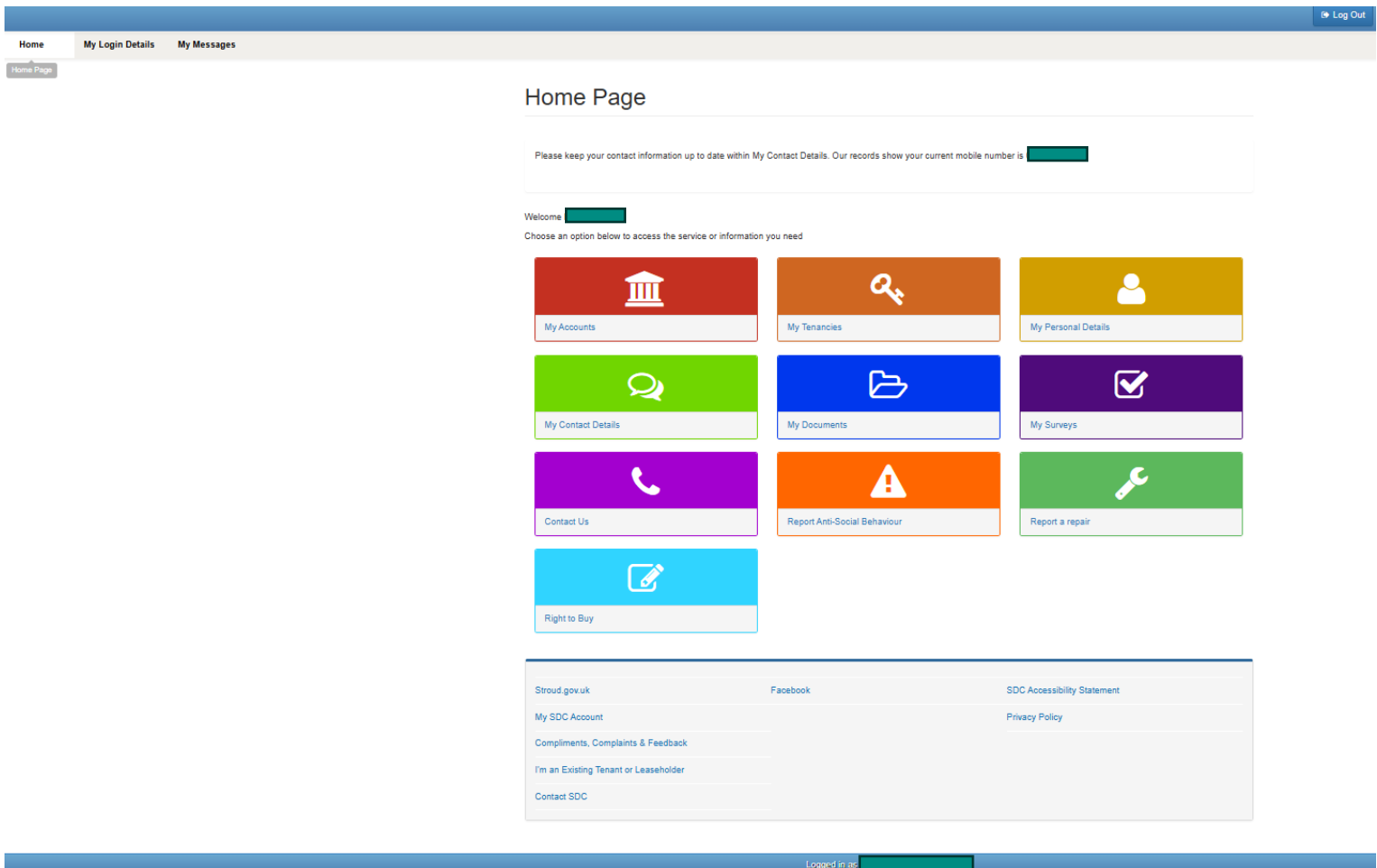
Password
Enter your password Show

Forgot password?

Log In

Enter your email address and password then select Log In:

You will now be logged into your Housing Online account and will be able to see the Home Page as show below:



Home My Login Details My Messages [Log Out](#)

Home Page

Please keep your contact information up to date within My Contact Details. Our records show your current mobile number is [REDACTED]

Welcome [REDACTED]

Choose an option below to access the service or information you need

- My Accounts
- My Tenancies
- My Personal Details
- My Contact Details
- My Documents
- My Surveys
- Contact Us
- Report Anti-Social Behaviour
- Report a repair
- Right to Buy

Stroud.gov.uk Facebook SDC Accessibility Statement
My SDC Account Privacy Policy
Compliments, Complaints & Feedback
I'm an Existing Tenant or Leaseholder
Contact SDC

Logged in as [REDACTED]