

Quarter 3 2022/2023

Client information

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Households supported	199	93	189	328	241	265	129	1444
Enquiries	319	137	288	498	339	413	206	2200
Count with health condition	122	50	118	189	137	145	78	839
Over 65	45	28	57	88	53	84	43	398
Receive benefits	45	16	45	134	86	72	35	433
child under 5	16	5	14	42	38	20	9	144
% health condition	61%	54%	62%	58%	57%	55%	60%	58%
% Over 65	23%	30%	30%	27%	22%	32%	33%	28%
% benefits	23%	17%	24%	41%	36%	27%	27%	30%
% child	24%	22%	13%	25%	27%	22%	19%	22%

Health conditions

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Autoimmune And Immunodeficiency Diseases	2		1	2	5	4		14
Cancer	4	4	4	11	5	9	7	44
Cardiovascular Disease	7	4	11	13	6	15	3	59
Dementia	2	1	4	4	2	2	1	16
Diabetes	6	4	11	10	12	14	7	64
Haemoglobinopathies							1	1
Limited Mobility inc Arthritis	14	6	24	34	33	28	17	156
Mental Health Condition	21	6	17	38	23	25	14	144
Neurobiological And Related Diseases	4	1	1	4	7	2		19
Other	24	9	16	26	11	14	12	112
Respiratory Disease	19	11	16	26	14	20	12	118
Severe Learning Disabilities	1		2	5	1	1		10
Substance Misusers				2	1			3
Total	104	46	107	175	120	134	74	760

Housing

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Owner Occupied & Owner occupier	67	50	98	137	117	128	60	657
Private Landlord & Private Tenant	18	5	15	36	22	24	12	132
Shared Ownership		2	1		3	1		7
Social tenant- HA & Social Tenant-LA	87	30	50	114	67	88	41	477

Building Type	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<input type="checkbox"/> Bungalow	15	10	26	16	24	20	11	122
<input type="checkbox"/> Flat	33	8	4	16	35	18	10	124
<input type="checkbox"/> House	63	42	74	117	121	90	40	547
<input type="checkbox"/> Maisonette	5	2		7		1	3	18
<input type="checkbox"/> Park Home	2	2	1	4	6	6	7	28

Property Age (groups)	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Before 1900	4	6	36	19	11	31	4	111
2000 onwards	2	4	4	9	16	4	4	43
1950 - 2000	41	35	39	61	70	61	36	343
1900 - 1949	11	9	15	28	20	14	7	104

Installed Measures

Measure	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
ASHP		2	2		1		1	6
Cavity Wall Insulation	1		1					2
Gas Boiler	2			4	1	1	1	9
HHRSH		1	2					3
Internal Wall Insulation			1					1
Loft Insulation					1			1
Park Home Insulation	2					1		3
Small measures	1				1			2
Solar PV	2	4	3	2	2		2	15
Ventillation			2				1	3
Total	8	7	11	6	6	2	5	45

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
ECO £								
Health top-up £	£185		£720		£1,370		£2,099	£4,374
WHF £		£5,636	£11,272					£16,908
LAD £	£17,703	£30,794		£11,844	£9,318		£6,147	£75,805
HUG £	£28,805	£18,316	£51,653		£17,511	£14,403	£20,695	£151,382
Other £	£5,177.20			£11,088.64	£2,838.26	£2,621.75		£21,725.85
Total spend retrofit	£51,870	£54,746	£63,645	£22,932	£31,037	£17,025	£28,941	£270,195

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Annual carbon savings	5.12	12.10	15.38	4.68	6.29	1.55	5.96	51.08
Lifetime carbon savings	119.96	250.84	337.10	71.04	126.86	31.24	116.86	1,053.89
Annual bill savings	£1,019	£2,321	£2,554	£990	£1,192	£145	£1,145	£9,366
Lifetime bill savings	£27,721	£52,446	£61,019	£22,826	£27,897	£3,669	£25,916	£221,494

Home Visits (Energy advice)

	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Total
Number of visits	1	11	2	1	1	16
% health condition		91%	50%	100%		75%
% Over 65	100%	9%	50%	100%	100%	31%
% benefits		36%		100%		31%
% child		55%				38%

Advocacy

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Households supported	44	14	8	63	63	21	21	234
Number of home visits	35	7	6	33	36	25	16	158
Number of telephone consultations	56	13	24	78	42	5	8	226
Number of emails or texts	29	11	9	99	64	3	2	217

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Total financial savings	£2,000	£0	£1,555	£1,015	£1,017	£222	£0	£5,809
Advice savings	£13,770	£3,442	£958	£17,327	£7,402	£5,500	£5,074	£53,473

YTD 2022/2023

Client information

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Households supported	560	195	426	721	553	668	294	3417
Enquiries	1121	334	842	1488	915	1347	561	6608
Count with health condition	314	109	261	437	336	366	182	2005
Over 65	89	51	91	142	132	149	79	733
Receive benefits child under 5	116	35	134	321	178	174	81	1039
% health condition	56%	56%	61%	61%	61%	55%	62%	59%
% Over 65	16%	26%	21%	20%	24%	22%	27%	21%
% benefits	21%	18%	31%	45%	32%	26%	28%	30%
% child	24%	22%	20%	31%	30%	24%	23%	26%

Health conditions

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Autoimmune And Immunodeficiency Diseases	10	1	5	8	16	13	2	55
Cancer	12	6	8	15	9	15	12	77
Cardiovascular Disease	21	8	18	24	16	22	8	117
Dementia	3	2	7	8	6	2	1	29
Diabetes	19	6	17	31	18	28	12	131
Haemoglobinopathies							1	1
Limited Mobility inc Arthritis	39	19	45	68	71	58	44	344
Mental Health Condition	60	15	57	102	59	92	32	417
Neurobiological And Related Diseases	7	2	4	9	16	4	2	44
Other	59	19	36	50	31	42	24	261
Respiratory Disease	37	16	31	66	43	47	27	267
Severe Learning Disabilities	2	3	6	8	3	5		27
Substance Misusers				5	2			7
Total	269	97	234	394	290	328	165	1777

Housing

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Owner Occupied & Owner occupier	208	98	173	253	253	239	122	1346
Private Landlord & Private Tenant	43	16	39	115	50	70	45	378
Shared Ownership	1	2	3		4	1		11
Social tenant- HA & Social Tenant-LA	233	59	154	267	185	287	88	1273

Building Type	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
<input type="checkbox"/> Bungalow	24	14	39	30	40	39	25	211
<input type="checkbox"/> Flat	102	21	18	49	81	56	23	350
<input type="checkbox"/> House	206	81	157	248	307	211	98	1308
<input type="checkbox"/> Maisonette	11	2		11	3	5	4	36
<input type="checkbox"/> Park Home	11	7	2	9	18	7	17	71

Property Age (groups)	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Before 1900	18	15	59	42	25	60	9	228
2000 onwards	44	10	13	28	54	20	17	186
1950 - 2000	99	56	81	127	140	117	86	706
1900 - 1949	26	16	27	66	46	33	11	225

Installed Measures

Measure	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
ASHP		2	7		2	2	1	14
Cavity Wall Insulation	36	2	3	3	6	5	3	58
Gas Boiler	7	1	5	9	3	7	5	37
Gas FTCH	1		1	6		1		9
HHRSH	1	1	3	1	1	1	1	9
Internal Wall Insulation			4					4
Loft Insulation	6	1	6	3	8	3	3	30
Oil/LPG boiler		1	3					4
Park Home Insulation	2	3				1	3	9
Small measures	2		1	2	3	3	2	13
Solar PV	2	4	3	2	2		2	15
Ventillation			2				1	3
Total	57	15	38	26	25	23	21	205

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
ECO £	£63,075	£6,548	£85,754	£38,658	£31,965	£39,053	£16,016	£281,068
Health top-up £	£2,404	£2,300	£12,518	£7,295	£7,135	£7,810	£12,321	£51,783
WHF £	£2,625	£5,636	£40,072	£13,613	£5,600	£12,600		£80,146
LAD £	£17,703	£30,794		£11,844	£9,318		£6,147	£75,805
HUG £	£28,805	£61,877	£51,653		£17,511	£14,403	£64,256	£238,504
Other £	£5,177.20			£11,088.64	£2,838.26	£2,621.75		£21,725.85
Total spend retrofit	£119,789	£107,154	£189,996	£82,498	£74,366	£76,487	£98,740	£749,031

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Annual carbon savings	38.37	17.65	54.86	37.01	19.15	24.21	16.08	207.33
Lifetime carbon savings	1,258.05	398.88	1,146.60	737.03	482.67	522.65	365.81	4,911.69
Annual bill savings	£7,059	£3,016	£7,638	£5,840	£3,148	£3,223	£2,424	£32,348
Lifetime bill savings	£252,837	£75,276	£182,419	£131,382	£91,136	£82,414	£65,341	£880,805

Home Visits (Energy advice)

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Number of visits	3	3	23	12	9	5	3	58
% health condition	67%	67%	74%	33%	78%	40%	33%	60%
% Over 65		100%	22%	33%	67%	40%	67%	38%
% benefits	33%		35%		44%	20%		24%
% child			43%		22%		33%	22%

Advocacy

	Cheltenham Borough Council	Cotswold District Council	Forest Of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total
Households supported	152	34	45	156	176	94	46	703
Number of home visits	114	17	32	112	155	76	38	544
Number of telephone consultations	222	44	76	227	81	58	26	734
Number of emails or texts	159	36	58	299	219	56	27	854
Total financial savings	£3,306	£0	£3,749	£18,224	£16,951	£1,184	£770	£44,184
Advice savings	£49,798	£9,714	£6,282	£35,211	£22,542	£26,295	£11,673	£161,515