

Designation:	Trainee Swimming Teacher
Grade:	Stroud 1 / 2 Depending on qualification level
Responsible to:	Duty Manager
Service Area:	The Pulse, Dursley
Post Number:	

ESSENTIAL CRITERIA

QUALIFICATIONS

A good level of secondary education

EXPERIENCE

Some customer facing experience would be ideal

SKILLS & KNOWLEDGE

Good Written and Verbal communication
Well organised and planned lessons
Knowledge of the ASA stages 1 to 7

PERSONAL ATTRIBUTES

Committed to providing good customer service
Working as part of a team
Committed to attending further training in order to improve own performance
Ability to follow instruction

OTHER

- Committed to working for an employer that values diversity and equality of opportunity
- Must be able to attend meetings and staff training on the 1st Saturday of each month at 6am when required.

DESIRABLE CRITERIA

QUALIFICATIONS

Aqua Fitness
NPLQ or Rescue test for teachers (training given to applicants who do not hold this qualification)
Swimming/Sports Development

EXPERIENCE

2 years experience with a proven track record within the industry

SKILLS & KNOWLEDGE

Health & Safety
NOP and EAP

CORE COMPETENCIES

1. Effective Communication

You will be able to communicate clearly and effectively with a diverse range of people.

You can vary your communication dependant to your customer, using effective listening with the ability to persuade and influence where appropriate.

2. Customer Service

You are able to deliver the highest quality of service to our customers, both internal and external.

You will strive to deliver a consistently high quality service, with commitment to understanding and meeting their needs, inline with policies.

3. Working Together

You will be able to work co-operatively with colleagues and partners to achieve results and develop good working relationships.

You will be able to focus on the development of yourself and colleagues in order to enhance performance, motivation and ability to change.

4. Innovating

You will be able to seek better, more effective ways of delivering services.

5. Accepting Change

You will be able to adapt to new work challenges and situations, adopting a positive attitude to change.

6. Supporting the delivery of SDC priorities

You will be able to demonstrate an understanding of and commitment to the Council and its Services.

You will be able to demonstrate how your work supports and meets the needs of the service.

7. Conscientiousness

You will be able to be conscientious in the work you do and demonstrate that you can work in an organised and orderly manner.

You will be able to demonstrate that you can be industrious in the way you work.