



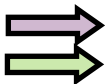
## Taxi and private hire newsletter April 2026

### Online Forms

We have some new online forms for taxi and private hire renewals, and new applications, which we shall be rolling out over the next few months. The forms will let you enter your information, make the payment, and upload your documents. Hopefully this will be easier for you than trying to fill in a word form and emailing it to us.



Eventually, we shall be emailing out the renewal reminders instead of posting them. In the reminder email, you will have a unique reference which you enter onto the online form, and it will pull through some of your information. Don't forget to look at your renewal reminder to see what documents we need, as you will be able to upload those at the end of the form. Let us know if you have any problems or comments on the forms.



**Reminder: please ensure you renew your licence before the expiry date.**

**Council tests: following roll out of online renewal forms, we will be sending council test reminders by email only so please ensure you check your emails for this.**

### DBS Update Service

Don't forget to make sure your DBS update service registration stays up to date. You will be charged an annual fee each year by the DBS which will automatically come off the card that you set up the registration with. If your card details change, the automatic annual payment will not go through and your registration will lapse. If your card details change, you will need log onto your DBS account and update them. We do online DBS checks every 6 months. If your registration lapses during that time, our online check for you will fail and you will need to make a new enhanced DBS application and then register again.

### County Council EV Taxi Survey

Gloucestershire County Council are exploring how they can better support local taxi and private hire drivers in transitioning to electric vehicles (EVs).

They need your views and ask that you take their survey which will run until 8<sup>th</sup> May 2026.

[EV Taxi Survey](#)



### Taxi Fares

We are currently reviewing Stroud District Council's taxi fares. These are the rates that the meters must be set to and are the maximum that can be charged in a hackney carriage vehicle for journeys within our district. We do not set the fares for private hire vehicles. We have recently sent an email to all our hackney drivers asking for their views. Please contact us if you need more information.

### FAQ Webpage



We have set up an FAQ webpage with some answers to frequently asked questions that we get about taxi and private hire licensing.

You can see the webpage here: [Taxi Licensing FAQs](#)

Let us know if there is anything else you think we should include on the FAQ webpage or if anything is not clear.

# County Lines Awareness Posters

Please take a look at these awareness posters which have some useful pointers to look out for.

## #LookCloser to spot the signs

### A child or young person who:

- is unfamiliar with the area
- travels at unusual hours or to multiple places
- talks about criminal or sexual activity
- has a lot of cash

**Could be a victim of exploitation.  
You can help keep them safe.**

© The Children's Society 2026. Charity Reg No. 221124. MCB558b/0126.

## If something doesn't feel right, get help:

- call the police on **101**  
(or **999** in an emergency)
- or call Crimestoppers anonymously  
on **0800 555 111**

Scan the QR code to learn more.



The Children's Society

Makesafe

## Can you help keep your young passengers safe?

**Across the country, children are being manipulated, sexually abused, forced to launder money and deal drugs.**

Exploitation isn't obvious. But it can happen anywhere, to any child. Criminals use taxis and private hires to pick up and drop children off. As a driver, you are in a unique position to spot the signs and help get that child into a place of safety.

Report to police by calling 999 or 101 or via your local force website

Report anonymously to Crimestoppers 0800 555 111

## Ask for Angela

# NEED HELP?

ask for Angela

Are you feeling unsafe,  
uncomfortable,  
or just not quite right?

If you feel unsafe or uncomfortable,  
our **trained staff can help**

Ask for Angela - we'll help you **discreetly**



ASKFORANGELA.CO.UK



Ask for Angela is a national scheme that helps anyone who is feeling vulnerable on a night out to get the support they need. Staff at participating venues will understand and respond to anyone who asks for Angela. This may include calling security, taking the person to a safe space, or helping them leave the premises unnoticed.

ask for Angela

We are encouraging venues in Stroud District to join in with this scheme and display the Ask for Angela posters. As taxi and private hire drivers you might be asked to help if a vulnerable person needs to get out of a difficult situation quickly.

[Home - Ask For Angela](#)

## Safe Space Scheme

The Safe Space Scheme is a community of businesses that provide a safe and secure place for women to go if they are being followed or feel under threat in any way. Businesses that sign up will display the Safe Space Logo which shows that any female feeling under threat is welcomed in immediately with no questions asked until the threat has passed. You can find a list of Safe Spaces in our district on the Angel Project website. It is useful to be aware of them so that you can direct passengers if they feel under threat and need safe place to go.

[Stroud - Angel Project UK](#)

## Night Angels

The Night Angels are a service run by women that patrol Stroud Town Centre on Friday and Saturday nights and can give assistance to people that might find themselves needing help. You might spot them out and about wearing pink high vis jackets. They work closely with the emergency services and the local night time economy. They have also expanded to cover Gloucester City and Cheltenham. Please give them support if they need it.



## Night Safe Officers

The Night Safe Officers are the people with red tabards that have been in Stroud on Friday and Saturday nights. The funding for them has run out so you will not be seeing them in Stroud for a while. The Council is hopeful that we can get further funding later in the year to start up this valuable service again.

## Uber

Uber are not licensed by us, however, their drivers are not breaking any laws by coming into our district and waiting for bookings to come through on their app. The law permits this and we have no legal powers to restrict them. If you witness any out of area vehicles breaching road traffic, or taxi laws, then either report it to their issuing authority, or you can report it to us to forward on for you. You'll need to take a note of the issuing authority from the plate and the plate number.



### Contact us:

Email [licensing@stroud.gov.uk](mailto:licensing@stroud.gov.uk)

Telephone 01453 766321

Web <https://www.stroud.gov.uk/business/licensing-permits/taxis-and-private-hire-licensing/>