

<b>Designation:</b>	<b>Trainee Swimming Teacher (casual)</b>
<b>Grade:</b>	<b>Stroud 1</b>
<b>Responsible to:</b>	<b>Duty manager</b>
<b>Service Area:</b>	<b>The Pulse, Dursley</b>
<b>Post Number:</b>	

## ESSENTIAL CRITERIA

### QUALIFICATIONS

None

### EXPERIENCE

None

### SKILLS & KNOWLEDGE

Excellent verbal communication

The ability to swim (200 metres)

IT literate

Interested in a career within the leisure industry

### PERSONAL ATTRIBUTES

Committed to providing good customer service

Working as part of a team

Committed to attending further training in order to improve own performance

Ability to follow instruction

### OTHER

- Committed to working for an employer that values diversity and equality of opportunity
- Must be able to attend meetings and staff training on the 1<sup>st</sup> Saturday of each month at 6am when required.
- Must be committed to completing the training and delivering lessons once qualified for at least 2 years.

## DESIRABLE CRITERIA

### QUALIFICATIONS

National Pool Lifeguard

Leisure related qualification

### EXPERIENCE

None

### SKILLS & KNOWLEDGE

Good swimmer

Knowledge of the Swim England learn to swim stage criteria (1-7)

## CORE COMPETENCIES

**1. Effective Communication**

You will be able to communicate clearly and effectively with a diverse range of people.

You can vary your communication dependant to your customer, using effective listening with the ability to persuade and influence where appropriate.

**2. Customer Service**

You are able to deliver the highest quality of service to our customers, both internal and external.

You will strive to deliver a consistently high quality service, with commitment to understanding and meeting their needs, inline with policies.

**3. Working Together**

You will be able to work co-operatively with colleagues and partners to achieve results and develop good working relationships.

You will be able to focus on the development of yourself and colleagues in order to enhance performance, motivation and ability to change.

**4. Innovating**

You will be able to seek better, more effective ways of delivering services.

**5. Accepting Change**

You will be able to adapt to new work challenges and situations, adopting a positive attitude to change.

**6. Supporting the delivery of SDC priorities**

You will be able to demonstrate an understanding of and commitment to the Council and its Services.

You will be able to demonstrate how your work supports and meets the needs of the service.