

	Cheltenham Brough Council	Cotwolds District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council
<b>Households and Demographics Q1 2021/22 - Tables 1 and 2</b>							
Referrals	147	38	170	307	258	184	103
% health conditions	65%	50%	65%	53%	45%	55%	52%
% over 65	23%	24%	28%	23%	26%	26%	16%
% receiving benefits	19%	18%	29%	29%	30%	37%	28%
% with child	36%	34%	26%	26%	26%	22%	33%
Count health conditions	95	19	110	164	117	102	54
Count over 65	34	9	48	71	66	48	16
Count receiving benefits	28	7	49	90	77	68	29
Count with child	53	13	44	79	68	40	34
Housholds with more than 3 adults	22	11	33	50	37	21	13
Young Households 18-24	8	2	9	38	27	12	2
<b>Total</b>	<b>98</b>	<b>28</b>	<b>118</b>	<b>191</b>	<b>140</b>	<b>64</b>	<b>224</b>

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<b>Main Health condition per referral Q1 2021/22 - Table 3</b>							
Arthritis	9	2	3	10	8	5	3
Autoimmune And Immunodeficien	1	0	0	1	3	0	0
Cancer	2	0	1	5	3	7	0
Cardiovascular Disease	2	2	3	9	7	2	0
Copd	0	3	0	4	4	1	0
Dementia	0	0	1	0	1	1	0
Diabetes	5	1	3	20	8	5	5
Limited Mobility	5	0	5	4	7	3	1
Moderate To Severe Mental Illnes	18	0	10	15	17	11	2
Neurobiological And Related Disea	0	0	1	5	0	1	0
Other	17	1	8	10	14	7	4
Respiratory Disease (other)	1	0	1	4	3	2	1
Severe Asthma	2	2	4	6	6	3	1
Severe Learning Disabilities	1	0	0	0	0	3	0
Substance Misusers	1	0	0	0	3	0	0
<b>Total</b>	<b>64</b>	<b>11</b>	<b>40</b>	<b>93</b>	<b>84</b>	<b>51</b>	<b>17</b>

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<b>Referrals by tenure type - NEW</b>							
Owner occupier	28	11	37	68	91	48	22
Private Tenant	5	1	6	21	9	5	6
Social tenant- HA	11	6	30	37	25	7	13
Social Tenant-LA	23	0	1	10	1	22	3
Unknown	6	2	9	19	22	13	11
<b>Referral Souce by Local Authority - Table 4</b>							
Local Authority	4	4	6	12	9	9	5
Google / Websearch	9	5	12	22	26	20	7
Partner referral	62	5	35	86	5	46	25
CCP Triage	0	0	0	0	0	0	0
W&W Marketing	0	0	0	0	0	0	1
Other organisation	10	3	31	29	42	11	5
Word of Mouth	5	2	5	12	13	9	4
Previous contact	7	6	14	16	18	5	1
Warm & Well Flyer	0	0	0	0	2	0	1
Installer	9	3	21	52	55	22	8
Social Media	1	0	0	2	0	0	1
Other/Not specified	40	10	46	76	88	62	45

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<b>Q1 Measures installed by Local Authority - Table 5 &amp; 6</b>							
CWI	0	0	5	6	17	1	3
LI	0	0	1	6	5	1	6
Park Home insulation	0	0	3	18	6	2	0
Solid Wall Insulation	0	0	1	0	0	0	0
Gas Boiler	3	1	1	4	9	4	1
Oil/ LPG Boiler	0	0	1	0	1	0	0
Mesures installed excl WHF	3	1	12	34	38	8	10
Properties improved excl WHF	3	1	14	32	28	8	8
Gas Central Heating	4	4	6	9	3	2	3
ASHP Central Heating	0	2	3	1	0	0	0
LPG Central Heating	1	1	1	4	0	0	0
Mesures installed	8	8	22	48	41	10	13
Properties improved	8	8	24	46	31	10	11

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<b>Q1 Funding by Local Authority - Table 7</b>							
ECO	£8,564.19	£8,822.00	£16,809.24	£26,713.63	£39,629.44	£6,156.00	£10,215.50
WHF	£17,145.00	£20,375.00	£39,757.50	£42,375.00	£7,250.00	£5,250.00	£11,875.00
Health	£2,995.00	£2,222.50	£6,955.00	£5,586.55		£2,976.70	£2,247.50
Better Care Fund SG					£3,784.99		
LAD	£0.00	£5,000.00	£32,500.00	£134,300.00	£43,488.00	£15,000.00	£5,250.00
Other	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
External funding per £ invested by LA in W&W and Health / Better Care Fund	£3.22	£4.73	£7.45	£19.21	£10.29	£3.31	£3.77
<b>Total</b>	<b>£28,704.19</b>	<b>£36,419.50</b>	<b>£96,021.74</b>	<b>£208,975.18</b>	<b>£94,152.43</b>	<b>£29,382.70</b>	<b>£29,588.00</b>
<b>Annual Carbon savings Q1 Tonnes CO2 by measure -Table 8</b>							
CWI	0.00	0.00	3.12	3.74	10.60	0.62	1.87
LI	0.00	0.00	0.21	1.26	1.05	0.21	1.26
Gas Boiler	2.55	0.85	0.85	3.40	7.65	3.40	0.85
Park Home Insulation	0.00	0.00	2.10	12.60	4.20	1.40	0.00
Oil/ LPG Boiler	0.00	0.00	1.14	0.00	1.14	0.00	0.00
Solid Wall Insulation	0.00	0.00	1.04	0.00	0.00	0.00	0.00
Gas FTCH	7.27	32.65	28.53	7.82	7.82	21.26	20.16
LPG FTCH	0.00	3.28	0.00	3.28	0.00	0.00	0.00
ASHP FTCH	0.00	0.00	7.98	9.41	0.00	0.00	0.00
<b>Total</b>	<b>9.82</b>	<b>36.78</b>	<b>44.97</b>	<b>41.51</b>	<b>32.46</b>	<b>26.89</b>	<b>24.14</b>

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<b>Lifetime Carbon Savings Q1 Tonnes CO2 by measure- Table 9</b>							
CWI	0.00	0.00	131.00	157.20	445.40	26.20	78.60
LI	0.00	0.00	8.80	52.80	44.00	8.80	52.80
Gas Boiler	30.72	10.24	10.24	40.96	92.16	40.96	10.24
Park Home Insulation	0.00	0.00	63.00	378.00	126.00	42.00	0.00
Oil/ LPG Boiler	0.00	0.00	13.60	0.00	13.60	0.00	0.00
Solid Wall Insulation	0.00	0.00	37.50	0.00	0.00	0.00	0.00
Gas FTCH	145.57	362.32	620.15	571.26	156.60	156.60	492.31
LPG FTCH	0.00	65.52	0.00	65.52	0.00	0.00	0.00
ASHP	0.00	0.00	159.69	188.25	0.00	0.00	0.00
<b>Total</b>	<b>176.29</b>	<b>438.08</b>	<b>1043.99</b>	<b>1453.98</b>	<b>877.76</b>	<b>274.56</b>	<b>633.95</b>
<b>Home Visits in Quarter - Table 10</b>							
"Technical" Home visits Break Down	4	3	5	13	6	7	8
health conditions	0%	100%		80%	100%	100%	100%
over 65	0%	50%		60%	100%	83%	100%
receiving benefits	0%	50%		30%	100%	50%	100%
with child	0%	0%		0%	0%	0%	0%
No recorded vulnerability	100%	0%		0%	0%	0%	0%
Total Savings	24.00	2872.00	0.00	2801.00	327.00	131.00	3841.00
Advocate Visits	14	1	10	10	38	6	17
<b>Total Home visits</b>	<b>18</b>	<b>4</b>	<b>15</b>	<b>23</b>	<b>44</b>	<b>13</b>	<b>25</b>
<b>Park Home insulation Installs as per Charity Log - Table 11</b>							
Install Completed	0	1	0	9	4	0	0
Application Form Received	0	0	0	0	1	0	1
Referral Made	1	0	0	0	2	0	0
Cancelled	0	0	0	0	0	0	0

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<b>Flexible eligibility referrals by Local Authority - Table 12</b>							
Low Income/ Vulnerability	11	5	31	26	37	13	25
Low Income/ High Cost	7	7	25	36	14	13	9
IMD	54	2	3	62	51	5	8
<b>Total</b>	<b>72</b>	<b>14</b>	<b>59</b>	<b>124</b>	<b>102</b>	<b>31</b>	<b>42</b>
<b>Referrals broken down by referrer category - New</b>							
Advocacy Partner	24	0	8	16	8	1	14
Charity Partner	0	0	10	0	11	4	0
Citizen's Advice/Age UK	1	0	2	13	2	4	2
Fire & Rescue Service	0	0	0	0	0	0	0
Food Bank	6	2	0	0	0	11	15
Installer	5	4	27	51	70	33	4
Internal	15	1	6	16	0	1	1
Local Council Team	3	1	1	0	5	1	0
NHS/Healthcare Service	3	0	1	1	2	0	1
Other	2	0	2	0	1	0	0
Self Referral	3	2	3	4	0	0	1
Social Housing	19	0	13	3	11	0	1
WWU	0	0	0	0	0	0	0
<b>Total</b>	<b>81</b>	<b>10</b>	<b>73</b>	<b>104</b>	<b>110</b>	<b>55</b>	<b>39</b>

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<b>Referrals from W&amp;W to other services - New</b>							
Advocacy Partner	0	0	0	0	0	0	0
Charity Partner	0	0	0	1	0	0	0
Citizen's Advice/Age UK	1	0	0	1	2	0	0
Fire & Rescue Service	1	0	1	3	2	5	2
Food Bank	0	0	0	0	0	0	0
Internal	0	0	0	0	0	0	0
Local Council Team	0	0	0	0	1	0	0
NHS/Healthcare Service	0	0	0	0	0	0	0
Other	0	0	0	1	1	0	0
Self Referral	0	0	0	0	0	0	0
Social Housing	0	0	0	0	1	0	0
Other Advice Service	0	0	1	0	1	0	1
Ethical lender	0	0	0	0	0	0	0
Comparrison site	0	0	0	0	0	0	0
Regulator	0	0	1	0	0	0	0
Supplier	0	0	1	1	0	0	0
Handyperson Service	1	0	0	0	0	0	0
WWU	0	0	0	0	0	0	0
<b>Total</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>7</b>	<b>8</b>	<b>5</b>	<b>3</b>



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<b>Referrals by type as recorded on Database - New</b>							
Installer Referral	33	15	50	150	106	49	31
Installer Lead	7	1	29	88	49	18	10
Warm And Well General	33	19	31	33	42	31	17
Voicemail Received	14	10	12	14	26	21	4
LTE Self Gen	0	0	0	0	0	0	0
Website Submission	17	6	19	27	24	27	17
Keep Herefordshire Warm Genera	0	0	0	0	0	0	0
Redress Energy Advocate Contact	31	9	26	40	36	35	8
PPM Top Up Vouchers 2020	0	0	0	0	0	0	0
Green Homes Grant Interest	2	1	4	3	0	4	2
PPM Top Up Vouchers 2021	42	10	58	123	97	63	8