

# Careline

24 hours  
a day  
365 days a year

Our Careline Service plays a key role in helping vulnerable people or/and older people to live independently and safely in their own homes. The service can provide vital reassurance to residents and their family and friends when they need it most.

## What is a Careline?

Careline is an effective way of getting help through your landline telephone line quickly and efficiently 24 hours a day, 365 days a year.

## How does it work?

By pressing a necklace or wrist pendant a signal is sent to the Careline, which will then automatically dial to our Control Room. Your personal details will come up on a computer screen and a fully-trained operator will be able to talk to you through the Careline unit.

## How will they help me?

The Control Room will quickly establish what assistance you require i.e. an Ambulance, Doctor or one of your nominated contacts (neighbour, friend or family).

**Careline is a chargeable service, for more details please contact us.**

## How are they available?

If you would like more details, please call us on **01453 766321** or email us at: **careline@stroud.gov.uk**

*around the clock...*

- security
- reassurance
- independence
- peace of mind



 **STROUD DISTRICT COUNCIL**  
[www.stroud.gov.uk](http://www.stroud.gov.uk)