

Pandemic Infectious Outbreaks

(This relates to Covid-19)

As our Independent Living schemes are often very close knit environments, the mention of a positive Covid-19 test can be quite alarming and scary for the residents. In an attempt to prevent this amongst our residents, a process has been put in place to provide them with information of any Covid-19 positive test within the scheme as well as providing reassurance and reminders of the importance of being extra vigilant, especially with HANDS – FACE – SPACE.

We will not at any time, reveal the identity of the infected person due to confidentiality.

Process

- On notification of a resident informing us of a confirmed positive Covid-19 test result, a Support Coordinator (SC) will make contact with the person as soon as possible to offer any support that may be required.
- SC to report to Manager who will inform Systems Team to insert flag on internal database to ensure all officers are aware. This will also be copied to Head of Service and Health and Safety Manager. Manager will arrange for Site Officer to carry out additional sanitising of all touch points and communal areas as soon as possible on receiving the report.
- SC will then make contact with all residents in the scheme to let them know there has been a positive Covid-19 case confirmed, explaining the affected person will remain in total isolation for a full 10 days as stated by law. The resident's identity will not be shared. All residents will be advised to be extra mindful of Hands, Face, Space whilst using the communal areas.
- The infected person will be advised to display a self-isolate notice on the door to pre-warn any callers that they are in isolation.
- SC will contact resident periodically to check on well-being and offer support as required.