

Delivery of a high quality, sustainable, repairs service with positive community benefits

Power cut / tripped switch

Reset a tripped switch

Step 1: After a power outage, find your consumer unit (fuse board) and check that all the switches are in the up position.



Step 2: If the RCD's (blue arrow) are in the down position, put all the switches down and then press the RCD up.



Step 3: Next, position all the MCB (orange arrow) switches into the on position and the power should return.

Step 4: If the RCD trips out when you turn on your MCB you will find the location of faulty appliance (from the MCB label).

Step 5: Turn off and unplug every appliance in the fault area and reset the consumer unit/fuse board as directed above.

Step 6: Go back to the fault area and turn on each appliance individually. When you reach the faulty appliance the fuse board will trip again and you'll know you've identified the fault.

If you've followed these steps and found that your power outage is still not working then please contact us.