

The purpose of this information sheet is to provide an update to members regarding the Housing Revenue Account (HRA) Delivery Plan 2020-2025.

Introduction

The HRA delivery plan was agreed by Housing Committee in December 2019 for implementation commencing 2020 following a period of consultation of tenants and leaseholders, including 34 events between June 2019 and August 2019. Feedback from these events along with the then Corporate Delivery Plan (CDP) headlines were considered at a meeting of the Housing Review Panel with Housing Committee members being invited.

Five priorities were agreed:

- 1. Improve tenant satisfaction and culture exploring different avenues and opportunities to build, enhance and grow communities**
- 2. Delivery of the older person's strategy and action plan over the next 5 years including the current programme to modernise our sheltered stock and the quality of the 'housing offer'**
- 3. New development**
- 4. Investment in sustainable and attractive estates and stock**
- 5. Implementation of the updated energy strategy**

The action plan for delivery contains 12 elements and can be found in the Appendix.

Actions achieved:

Item 4: Begin development of closer management arrangements of the new Communities directorate, including regular senior manager meetings to shape the directorate and ensure a clear vision and direction. This began in January 2020 with fortnightly meetings involving the Head of Housing Services (Kev Topping), Head of Community Services (Mike Hammond), Revenues & Benefits Manager (Simon Killen) and Head of Contract Services (Joe Gordon). These meetings were documented in terms of service discussion and actions and have reinforced the joint working and collaborative practices across these services under the new Communities directorate.

Summary

Clearly lockdown has had a significant impact on delivery and as such a number of work streams that should have commenced or been completed have either been suspended or deferred until lockdown measures are eased, especially in areas where consultation is required.

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We would expect to have been much further down the line with these actions in the first 6 months, however, you will agree that certainly the last 4 months have been particularly challenging for the Council where priorities have had to shift dramatically to support our communities, residents and businesses. A further update on the HRA delivery plan will be presented in December where we would expect actions to have been achieved, redefined and new target dates set.