

SCHEDULE E.4
CUSTOMER SERVICES: Revenues and Benefits

Classes of information	Sub class	Description of information in class	Format/Location	Contact	Charge	Exempt from Disclosure
Our Policies and Procedures <i>NB: this should include current information only</i>	Procedures	Stroud District Council – Vision Statement for Revenues and Benefits Service	Website https://web.archive.org/web/20111014225531/https://www.stroud.gov.uk/info/vision.pdf	Revenues and Benefits	No	No
	Policies	Stroud District Council – Policy on Overpayments of Housing Benefit and Council Tax Benefit	Website https://web.archive.org/web/20111014225622/https://www.stroud.gov.uk/info/overpayment_policy.pdf	Revenues and Benefits	No	No
		Stroud District Council Revenue and Benefits Prosecution Policy	Website https://web.archive.org/web/20111014225632/https://www.stroud.gov.uk/info/prosecution_policy.pdf	Revenues and Benefits	No	No
		Stroud District Council Write Off Policy for Revenues and Benefits	Website https://web.archive.org/web/20111014225650/https://www.stroud.gov.uk/info/write_off_policy.pdf	Revenues and Benefits	No	No

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Our Policies and Procedures <i>NB: this should include current information only</i>	Policies	Stroud District Council Visiting Policy for Revenue and Benefit Services	Website https://web.archive.org/web/20111014225640/https://www.stroud.gov.uk/info/visiting_policy.pdf	Revenues and Benefits	No	No