

Response to Parliamentary Brief FOI

a. The following services have a debt collection function:

- Planning
- Community Safety
- Revenue & Benefits (also collect for Environmental Health; Licensing; Asset Management; Facilities Management and Tenant Services)

b. The above mentioned Council Services use either one or a combination of:

- Council Tax database.
- Full electoral register – paper copy
- Royal Mail Postal Address File
- Directory Enquiry Services
- Commercial online tracing services: NAFN – Citizen View, 192
- Data supplied by credit reference agencies: Experian, Equifax
- Also LOCTA, Land Registry, Credit Safe

c. How does the Council access the database:

All electronically apart from paper copy of full electoral register.

d. Details of the type of debt:

- Careline fees
- Parking fine debts
- Former Tenant Arrears and sundry debts
- Council Tax, Business Rates, Housing Benefit Overpayment & Sundry Debt
- Commercial unit rents, management and service charges; access licences

e. The amount of sundry debt collected is as follows:

	Collected year to 31 Oct 2010	O/S Drs 31 Oct 2010
Totals for Asset Management:	638,505.00	101,597.12
Totals for Canal:	40,465.00	0.00
Totals for Community Safety:	125,708.91	16,585
Totals for Corporate Resources:	2,836.00	0.00
Totals for Culture:	46,928.10	0.00
Totals for Dursley Pool:	62,449.64	35,952.29
Totals for Environmental Health:	313,959.77	261,802.40
Totals for Facilities/Emergency Planning:	31,577.57	1,165.69
Totals for Financial Services:	8,653.25	2,902.25
Totals for Information Services:	25,775.13	0.00
Totals for Legal:	45,768.34	500.00
Totals for Museum:	10,173.88	2,232.40
Totals for Planning:	147,574.80	259,359.76
Totals for Policy & Communications:	441.10	0.00
Totals for Public Spaces:	1,085,258.77	111,484.06
Totals for Regeneration Thru Sport:	10,238.60	963.50
Totals for Revenue & Benefits:	81,683,186.51	24,594,751
Totals for Subscription Rooms:	23,400.29	3,287.04
Totals for Tenant Services:	125,012.69	39,821.06