

For further information relating to these issues please contact:



Environmental Protection Service
Stroud District Council
Ebley Mill
Westward Road
Stroud
Glos
GL5 4UB



(01453) 754478



www.stroud.gov.uk



environmentalhealth@stroud.gov.uk



Bothered by Noise From A Licensed Premises?



INVESTOR IN PEOPLE

While Stroud District Council appreciates that Licensed premises form an important part of the community, they can however also be a source of noise that can disturb, annoy and cause nuisance to neighbouring residents.

Noise from these establishments is a common cause of complaint to the Council.

Under the Environmental Protection Act 1990, the Council has a duty to investigate noise complaints emanating from Licensed premises.

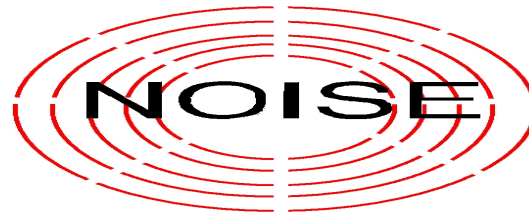


Officers will seek to assess whether the noise constitutes a Statutory nuisance.

All such establishments are Licensed under The Licensing Act 2003 and may have conditions attached to their Licence regarding noise control.

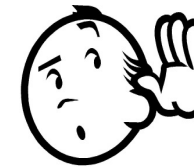
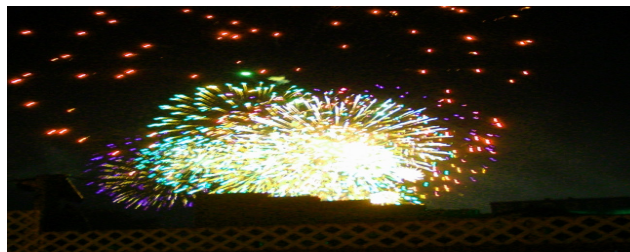
Licensed Premises are also able to apply for Temporary Event Notices which, for example, could enable them to have extended hours or hold special events in areas that are not normally covered by their Premises Licence. The Police are the only authority who are able to object to these Temporary Events.

Every Police division has a Licensing Officer who liaises with Local Authority Licensing Officers.



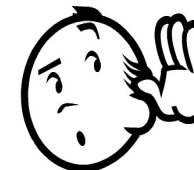
Typical sources of noise include:

- ◆ Music & Singing
- ◆ Public address systems
- ◆ Large screen televisions or video displays
- ◆ Plant & machinery
- ◆ Deliveries, Car parks
- ◆ Children's play areas
- ◆ Beer gardens
- ◆ Fireworks
- ◆ Patron noise



What can I do?

- ◆ Contact Stroud District Council Environmental Protection Service Tel: 01453 754478
- ◆ Contact Stroud District Council Licensing Service Tel: 01453 754440
- ◆ Contact The Police at the time Tel: 0845 090 1234 and ask the operator to inform the appropriate Licensing Officer for the area
- ◆ Any member of the public may call for a review of an establishment's Licence. For further information can be found at www.stroud.gov.uk under Licensing or by contacting the Licensing Service Tel: 01453 754440



What happens?

- ◆ If you make a complaint to Stroud District Council Environmental Protection Team, Officers will thoroughly investigate in liaison with the Licensing Team if Licence conditions are involved and the Police Licensing Officer if necessary
- ◆ For further information see Stroud District Council's Noise Leaflet