



**STROUD DISTRICT COUNCIL**  
[www.stroud.gov.uk](http://www.stroud.gov.uk)



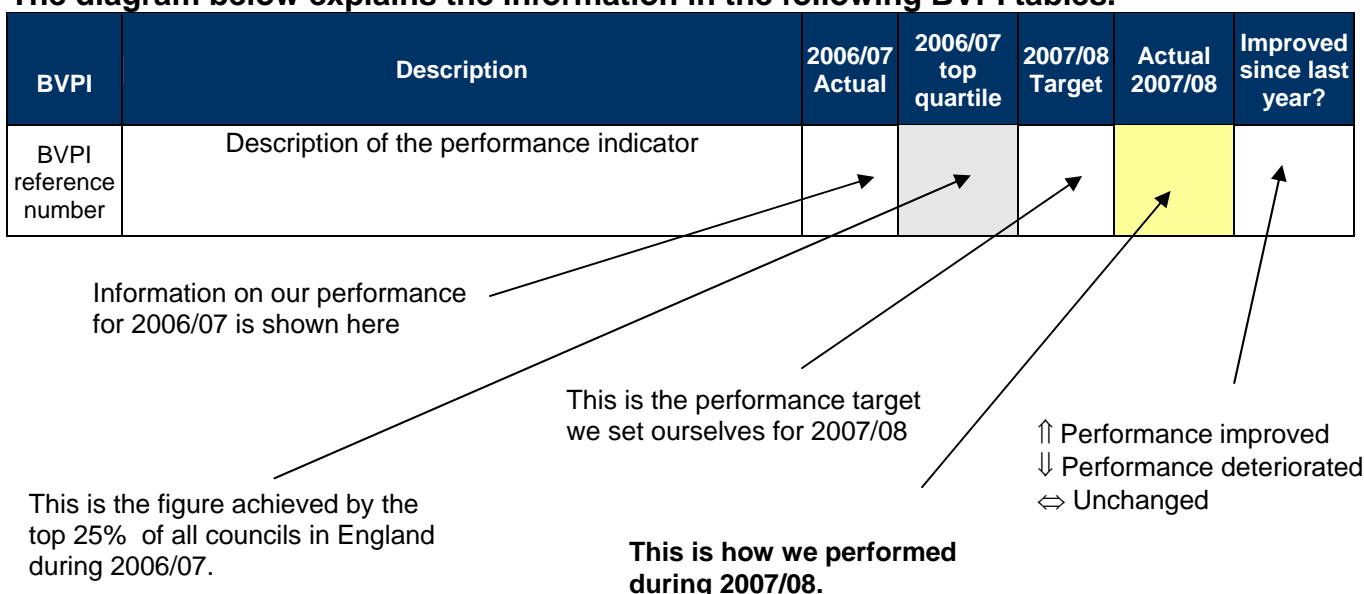
2002-2003  
Crime Reduction in Rural Areas  
2004-2005  
Services for Older People  
2007-2008  
Emergency Planning

# **Best Value Performance Indicators 2007-08**

## Best Value Performance Indicators (BVPI's) 1<sup>st</sup> April 2007 - 31<sup>st</sup> March 2008

The Local Government Act 1999 requires Stroud District Council to prepare an annual performance plan detailing our outturn performance over the past year for all Best Value Performance Indicators.

The diagram below explains the information in the following BVPI tables.



CORPORATE HEALTH						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
2a	The level (if any) of the Equality Standard for Local Government to which the authority conforms.	2	-	3	2	↔
2b	The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application.	79	84	84	84	↑
8	Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms.	94.5	97	97	96.8	↑
9	The percentage of council tax collected by the Authority in the year.	98.54	98.48	98.55	99.5	↑
10	The percentage of national non-domestic rates collected in-year	99.44	99.30	99.45	99.81	↑
11a	% of top-paid 5% of staff who are women	32.32	43.56	32.5	39.71	↑
11b	% of the top 5% of staff who are from an ethnic minority	4.75	4.53	4.75	0.13	↓
11c	% of the top paid 5% staff who have a disability	0	5.49	0.2	4.41	↑

CORPORATE HEALTH						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
12	Number of working days per employee lost due to sickness absence	9.32	8.09	8.75	9.77	↑
14	% of employees retiring early (excluding ill-health retirements) as a percentage of the total workforce.	0	0.18	0	0.25	↓
15	% of employees retiring on grounds of ill health as a % of the total workforce.	0	0	0.1	0	↔
16a	Staff declaring meeting DDA disability definition as % of workforce compared with	1.58	4.43	2	2.62	↑
16b	% of the economically active population in the District who have a disability	11.2	-		11.2	
17a	% of workforce from Minority ethnic communities	1.81	5.2	1.95	1.8	↔
156	The percentage of authority buildings open to the public in which all public areas are suitable and accessible for disabled people (Audited by the Building Control Team)	62.5	-	100	62.5	↔
156x	Year of document M used to measure BV156	2004	-	2004	2004	↔

HOUSING						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
63	Energy Efficiency - the average SAP rating of local authority owned dwellings	66	72	67.5	65	↓
64	The number of private sector vacant dwellings that were returned into use or demolished during 2007/08 as a result of action by the Local Authority	84	95	40	37	↓
66a	Rent collected by the Local authority as a proportion of rents owed on HRA dwellings	97.53	98.57	98.6	98.38	↑
66b	The number of LA tenants with more than seven weeks of (gross) rent arrears as a % of the total number of council tenants	5.89	3.89	6.20	4.64	↑
66c	Percentage of LA tenants in arrears who have had Notices Seeking Possession served.	49.20	16.55	30.0	49.29	↓
66d	Percentage of LA tenants evicted as a result of rent arrears.	0.31	0.20	0.20	0.15	↑
183b)	The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need.	0	0	0	0	↔
184a	The proportion of LA homes, which were non-decent at 1 April 2007.	11	13	10	10	↑
184b	The percentage change in proportion of non-decent LA homes between 1 April 2007 and 31 March 2008	14.7	31.5	33	-105.7	↓

<b>HOUSING</b>						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
202	The number of people sleeping rough on a single night within the area of the authority	1	0	0	0	↑
212	Average time taken to re-let local authority housing	32	26	29	28	↑
213	Number of households who considered themselves homeless who approached the housing advice service and for whom housing advice casework intervention resolved their situation.	2	5	2	4	↑

<b>BENEFITS</b>						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
76b	Number of fraud investigators per 1000 caseload	0.36	-	0.36	0.43	-
76c	Number of (HB/CTB) fraud investigations per 1000 caseload	43.62	-	45	30.85	-
76d	Number of (HB/CTB) prosecutions /sanctions per 1000 caseload	7.81	-	5.31	5.69	-
78a	Speed of processing: Average time for processing new claims	23.6	24.5	23.5	22.7	↑
78b	Speed of processing: Average time for processing notifications of change of circumstances	10.7	7.8	9.1	12.4	↓
79a	% of cases within a random sample for which HB/CTB calculation is correct	96.6	99.2	98.2	99.00	↑
79b(i)	Amount of HB overpayments recovered during the period as a % of HB deemed recoverable over-payments during that period	85.45	80.61	85.46	91.84	↑
79b(ii)	Amount of HB overpayments recovered during the period as a % of the total amount of HB O/P debt outstanding at start of period+ HB O/P's identified during the period	34.40	38.38	39.69	38.26	↑
79b(iii)	HB overpayments written off during the period as a % of the total amount of HB O/P debt outstanding at start of period+ HB O/P's identified during the period	5.56	-	5	7.72	-

<b>ENVIRONMENT</b>						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
82a(i)	Percentage of household waste arisings which have been sent by the Authority for recycling	23.24	22.88	23	25.77	↑
82a(ii)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	8828.59	16862.25	8450	9469	↑

<b>ENVIRONMENT</b>						
<b>BVPI</b>	<b>Description</b>	<b>2006/07 Actual</b>	<b>2006/07 top quartile</b>	<b>2007/08 Target</b>	<b>Actual 2007/08</b>	<b>Improved since last year?</b>
82b(i)	Percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion	0	15.53	1	<b>0.24</b>	↑
82b(ii)	Total tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	0	10795.86	180	<b>86.36</b>	↑
84a	Kg of household waste collected per head of population.	345.3	395.0	340	<b>334.1</b>	↑
84b	% change from the previous year in the number of Kg of household waste collected per head of population.	-0.17	-1.78	0	<b>-3.73</b>	↑
86	Cost of waste collection per household	40.96	42.04	43	<b>44.16</b>	↓
91a	Percentage of households served by kerbside collection of recyclables.	99.3	100	100	<b>100</b>	↑
91b	% of households served by kerbside collection of at least two recyclables.	99.3	100	100	<b>100</b>	↑
199a	The proportion of relevant land and highways (expressed as a %) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	12	7	10	<b>14</b>	↓
199b	The proportion of relevant land and highways (expressed as a %) from which unacceptable levels of graffiti are visible	5	1	3	<b>4</b>	↑
199c	The proportion of relevant land and highways (expressed as a %) from which unacceptable levels of fly-posting are visible	0	0	0	<b>1</b>	↓

<b>PLANNING</b>						
<b>BVPI</b>	<b>Description</b>	<b>2006/07 Actual</b>	<b>2006/07 top quartile</b>	<b>2007/08 Target</b>	<b>Actual 2007/08</b>	<b>Improved since last year?</b>
106	% of new homes built on previously developed land	93	96.92	70	<b>100</b>	↑
109(a)	% of major applications determined within 13 weeks	67.65	80.65	60	<b>30.00</b>	↓
109(b)	% of minor applications determined within 8 weeks	67.20	83.38	72	<b>57.21</b>	↓
109(c)	% of other applications determined within 8 weeks	86.48	92.46	87	<b>72.04</b>	↓
200a	Did the District Council submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Yes	-	Yes	<b>Yes</b>	-
200b	Has the Council met the milestones which the current LDS sets out?	No	-	Yes	<b>No</b>	-
204	Percentage of appeals allowed against the Authority's Decision to Refuse	25	25.6	25	<b>26</b>	↓
205	Quality of Service Checklist	100	100	100	<b>100</b>	↔
219b	Percentage of conservation areas in the District with an up-to-date character appraisal. (Last 5 years)	0	43.63	2	<b>2.4</b>	↑

ENVIRONMENTAL HEALTH						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
166a	Score against a checklist of enforcement best practice for Environmental Health/Trading Standards	100	100	100	100	↔
216a	Number of 'sites of potential concern' with respect to land contamination	740	-	730	1196	-
216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	4	10	4.5	3	-
217	Percentage of pollution control improvements to existing installations completed on time.	100	100	98	100	↔

CULTURE & RELATED SERVICES						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
170a	Visits/ usages per 1000 population	320	1067	377	452	↑
170b	Visits made in person per 1000 population	267	620	300	356	↑
170c	Number of pupils in organised school groups	1584	8866	1930	1,845	↑

COMMUNITY SAFETY & WELL-BEING						
BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
126	Domestic Burglaries per year, per 1,000 households in the Local Authority area	8.0	5.8	7.49	6.5	↑
127a	Violent crimes per year, per 1,000 population in the LA area	16.5	13.1	16	13.8	↑
127b	Robberies per year, per 1,000 population in the LA area	0.2	0.3	0.2	0.2	↔
128	The number of vehicle crimes per year, per 1,000 population in the LA area	7.6	7.0	7.17	7.2	↑
174	The number of racial incidents reported to the LA and subsequently recorded per 100,000 population.	0.91	-	0	0	-
175	The percentage of racial incidents reported to the LA that resulted in further action.	100	100	100	N/A	-
218a	Percentage of new reports of abandoned vehicles investigated within 24hours of notification	65	98.55	80	72	↑
218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle.	69	97.87	70	60	↓

## COMMUNITY SAFETY & WELL-BEING

BVPI	Description	2006/07 Actual	2006/07 top quartile	2007/08 Target	Actual 2007/08	Improved since last year?
225	To assess the overall provision and effectiveness of LA services designed to help victims of domestic violence and prevent further domestic violence. (% of questions answered Yes)	72	-	81	81	↑
226a	Total amount spent on advice and guidance services provided by external organisations	132,250	-	128,000	128,000	-
226b	% of monies spent on advice and guidance service provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above	94.3	-	94	97.7	-
226c	Total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	73,396	-	73,400	86,668	-

## Statement on Contracts and Workforce

No contracts have been awarded in the past year which have involved the transfer of staff to another organisation.

Any future contracts that are awarded that will involve the transfer of staff will comply with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.