

“ My Council Tax is sorted you see, so I don't have to get into a flap ... ”

... Direct Debit, for all your Creature Comforts



# The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Stroud District Council will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Stroud District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

- If an error is made in the payment of your Direct Debit, by Stroud District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Stroud District Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



## Instruction to your Bank or Building Society to pay by Direct Debit



Service User Number

9 7 5 4 2 8

Bank / Building Society Account Number

Grid for account number input

Council Tax Reference

Grid for council tax reference input

(if known)

Instruction to your Bank / Building Society

Please pay **Stroud District Council** Direct Debits from the account detailed in this instruction subject to the safeguards assured by The Direct Debit Guarantee.

I understand that this instruction may remain with Stroud District Council and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Signature and date input fields



Stroud District Council, Council Offices,  
Ebley Mill, Stroud, Glos GL5 4UB

Name and full postal address of your Bank / Building Society Branch

To the Manager

Bank or Building Society

Address

Postcode

Name(s) of account holder(s)

Branch Sort Code (see cheque book)

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

Please state your address. Please also tick  your preferred payment date.

Address input fields

1st April to 1st January selection

8th April to 8th January selection

15th April to 15th January selection

22nd April to 22nd January selection

28th April to 28th January selection

This section about your address and choice of date is not part of the instruction to your Bank / Building Society.

If you want to finish payment in March, not January, please tick here

\* or next available month (after allowing 10 days notice)

## Direct Debit - the Purr-fect Way to Pay

Captain Cuddlepudd and Trixie have a message about Direct Debit for Council Tax. Direct Debit won't get you into a flap with payment journeys or reminders if you don't pay on time.



Creature Comforts Series 1  
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With Direct Debit, your Council Tax bill can be spread over 10 or even 12 months from April. The monthly amounts are automatically deducted from your bank account on a date agreed by you. We offer a choice of dates to pay, to suit your budget.

Direct Debit takes a laid back approach to paying bills. It beats running around in circles and allows you to decide when to pay.






Simply select one of the following dates each month:-



Payment by old-fashioned methods like cash, cheque and standing order are due on the first of the month, so you can pay later by Direct Debit.

This leaflet has been developed by over 50 councils working together. By pooling our resources to promote Direct Debit, substantial savings have been made.

## P-P-P Pick Up a Direct Debit

-  You won't be left in the cold. Over 32,000 Stroud District Council residents now use Direct Debit for Council Tax.
-  Direct Debit cuts out unnecessary payment journeys saving you time, money, cheques and stamps.
-  You can also p-p-p-pick a payment date to suit your budget and avoid all the hassle of reminders and extra costs.
-  Direct Debit is convenient for you and good for the environment.
-  To cap this, you stay in control of your payment as the Direct Debit Guarantee shown overleaf protects you.



Creature Comforts Series 2  
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## For Your Creature Comforts . . .

Applying for Direct Debit could not be easier, just ring us on **01453 754865** with your bank details or you can sign up online by visiting [www.stroud.gov.uk/docs/dd.asp](http://www.stroud.gov.uk/docs/dd.asp). Alternatively, just complete and return the instruction overleaf.

“ \_\_\_\_\_  
If you've got bills, pay by Direct Debit!  
\_\_\_\_\_ ”